

Client Price List

Commonwealth Home Support Programme (CHSP)

Effective 1 August 2023



Home Services

| Service and Standard Hours | Standard | | Out of Hours | | Saturday | | Sunday | | Public Holidays | | Additional Info |
|--|----------|--------|--------------|--------|----------|--------|--------|--------|-----------------|--------|---------------------------------|
| | 30 min | 60 min | 30 min | 60 min | 30 min | 60 min | 30 min | 60 min | 30 min | 60 min | |
| Domestic Assistance Mon-Fri 9am to 5pm | - | \$72 | - | \$81 | - | \$106 | - | \$123 | - | \$157 | \$1.10 per kilometre for travel |
| Client Contribution | - | \$15 | - | \$18 | - | \$18 | - | \$18 | - | \$140 | |
| Personal Care and Support Mon-Fri 7am to 8pm | \$53 | \$76 | \$67 | \$85 | \$84 | \$106 | \$101 | \$123 | \$105 | \$146 | \$1.10 per kilometre for travel |
| Client Contribution | \$8 | \$15 | \$9 | \$18 | \$9 | \$18 | \$9 | \$18 | \$9 | \$18 | |

Respite Services

| Service | Standard Rate | Client Contribution |
|--|---------------|---------------------|
| Day Program Mon-Fri plus Public Holidays 9:30am to 3:30pm | \$150 | \$27 |
| ECH Bus Transport - 2 way | \$32 per day | \$14 |
| ECH Bus Transport - 1 way | \$16 per day | \$7 |

Client Price List

Commonwealth Home Support Programme (CHSP)

Effective 1 August 2023



Care Hotel

The Care Hotel provides 24-hour accommodation for transitional care and respite in a flexible, home-like environment.

| Service | Arrive | Depart | Rate* | Client Contribution |
|--|--|--|-------|---------------------|
| Day and Night <ul style="list-style-type: none">• Morning Tea• Lunch• Afternoon Tea• Dinner• Late Night Snack• Breakfast | Arrive in the morning for day activities | Before 10am the next day | \$484 | \$100 |
| Night and Day <ul style="list-style-type: none">• Dinner• Late Night Snack• Breakfast• Morning Tea• Lunch• Afternoon Tea | After 3pm | Depart the next afternoon after day activities | \$484 | \$100 |

Community Connections

| Service | Standard Rate | Client Contribution | Additional Info |
|----------------------|----------------|---------------------|--|
| Get Connected | \$50 per event | \$5 | All participants are required to complete an ECH assessment prior to attending. For more details on the current schedule, please visit ech.asn.au/events . *Includes morning tea, lunch and any applicable entrance fees. |
| Bus Trips | \$160 per day* | \$45 | |

Wellness Services

| Service | 45 minute Class | | Initial Assessment | |
|---|-----------------|---------------------|--------------------|---------------------|
| Allied Health Group Programs | Standard Rate | Client Contribution | Standard Rate | Client Contribution |
| Balance, Boxercise, Chi Ball, Circuit, Conditioning, Core Strength, Strong and Stable, Open Gym, Tai Chi, Neurological Rehabilitation | \$15 | - | \$110 | \$30 |
| Talkback/Speech | \$13 | - | \$110 | \$30 |
| Strength For Life | \$10 | \$10 | \$65 | \$30 |

Client Price List

Commonwealth Home Support Programme (CHSP)

Effective 1 August 2023



Allied Health Services

| Service | In-Clinic | | In-Home | | Additional Info |
|-----------------------------|----------------------|------------------|----------------------|------------------|--|
| | Initial Consultation | Standard Consult | Initial Consultation | Standard Consult | |
| Dietetics | \$110 | \$80 | \$210 | \$170 | <p>Telehealth appointments available and are charged at initial and standard in-clinic service rate.</p> <p>Longer appointments are available at clinician's discretion.</p> <p>If additional documentation time required \$27.50 per 15min.</p> |
| Client Contribution | \$30 | \$20 | \$75 | \$45 | |
| Exercise Physiology | \$110 | \$80 | \$210 | \$170 | |
| Client Contribution | \$30 | \$20 | \$75 | \$45 | |
| Living Well | - | - | - | \$107 | |
| Client Contribution | - | - | - | - | |
| Massage* | \$100 | \$60 | \$165 | \$135 | |
| Client Contribution | \$30 | \$20 | \$60 | \$45 | |
| Music Therapy | \$110 | \$70 | \$210 | \$165 | |
| Client Contribution | \$30 | \$20 | \$75 | \$45 | |
| Occupational Therapy | \$110 | \$80 | \$420 | \$165 | |
| Client Contribution | \$30 | \$20 | \$135 | \$45 | |
| Personal Training* | - | \$50 | - | \$115 | |
| Client Contribution | - | \$15 | - | \$30 | |
| Physiotherapy | \$100 | \$75 | \$210 | \$165 | |
| Client Contribution | \$30 | \$20 | \$75 | \$45 | |
| Podiatry* | \$105 | \$80 | \$220 | \$170 | |
| Client Contribution | \$30 | \$20 | \$75 | \$45 | |
| Social Work | \$95 | \$70 | \$200 | \$140 | |
| Client Contribution | \$12 | \$12 | \$15 | \$15 | |
| Speech Therapy | \$240 | \$110 | \$340 | \$190 | |
| Client Contribution | \$35 | \$25 | \$60 | \$45 | |

Client Price List

Commonwealth Home Support Programme (CHSP)

Effective 1 August 2023



General ECH Pricing Information

Prices and GST

Prices are effective from 1 August 2023 and are subject to change. All prices in this price list exclude GST. All prices are for services delivered directly by ECH to individual members of the public and are GST free if delivered as part of a Home Care Package (HCP). GST may apply where not Government funded, such as Garden Maintenance and Domestic Assistance.

Standard Service Hours and Service Time Frames

ECH provides services between 7am to 8pm Monday to Friday except where otherwise specified. To ensure all ECH clients receive quality care, all services are scheduled within a one-hour time frame between the days and times shown for each service. Services can be arranged outside of the standard service hours and on Public Holidays, upon request, at an additional cost. If your appointment time extends over the duration of the booked appointment time, please note you will be charged in extra 30-minute increments.

Domestic Assistance services will be provided within a one-hour time frame regardless of day, with a minimum charge of one-hour regardless of appointment length.

Public Holidays

Public Holidays will be charged at a higher Public Holiday rate except where specified otherwise. Not all services are available on Public Holidays, such as Garden Maintenance.

Bookings and Cancellations

ECH applies a strict bookings and cancellations policy. Bookings and cancellations are essential for all services including appointments, exercise classes and events. Notification of cancellation is required at least 24 hours in advance of the scheduled appointment, group program, event or service. Where timely cancellation is not received, the full price may be applied. If you need to attend to an unplanned hospitalization, medical emergency or family emergency you will not be charged.

Specific Pricing Information

Specific pricing information may apply to individual services and are detailed on the relevant service description in this price list.