

Client Price List

Commonwealth Home Support Programme (CHSP)

Effective 26 February 2024



Home Services

Service and Standard Hours	Standard		Out of Hours		Saturday		Sunday		Public Holidays		Additional Info
	30 min	60 min	30 min	60 min	30 min	60 min	30 min	60 min	30 min	60 min	
Domestic Assistance Mon-Fri 9am to 5pm	-	\$72	-	\$81	-	\$106	-	\$123	-	\$157	\$1.10 per kilometre for travel
Client Contribution	-	\$15	-	\$18	-	\$18	-	\$18	-	\$140	
Personal Care and Support Mon-Fri 7am to 8pm	\$53	\$76	\$67	\$85	\$84	\$106	\$101	\$123	\$105	\$146	\$1.10 per kilometre for travel
Client Contribution	\$8	\$15	\$9	\$18	\$9	\$18	\$9	\$18	\$9	\$18	

Respite Services

Service	Standard Rate	Client Contribution
Day Program Mon-Fri plus Public Holidays 9:30am to 3:30pm	\$150	\$27
ECH Bus Transport - 2 way	\$32 per day	\$14
ECH Bus Transport - 1 way	\$16 per day	\$7

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Community Connections

Service	Standard Rate	Client Contribution	Additional Info
Get Connected	\$50 per event	\$5	All participants are required to complete an ECH assessment prior to attending. For more details on the current schedule, please visit ech.asn.au/events . *Includes morning tea, lunch and any applicable entrance fees.
Bus Trips	\$160 per day*	\$45	

Wellness Services

Service	45 minute Class		Initial Assessment	
	Standard Rate	Client Contribution	Standard Rate	Client Contribution
Allied Health Group Programs Balance, Boxercise, Chi Ball, Circuit, Conditioning, Core Strength, Strong and Stable, Open Gym, Tai Chi, Neurological Rehabilitation	\$15	-	\$110	\$30
Talkback/Speech	\$13	-	\$110	\$30
Strength For Life	\$12	\$12	\$65	\$30

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Allied Health Services

Service	In-Clinic		In-Home		Additional Info
	Initial Consultation	Standard Consult	Initial Consultation	Standard Consult	
Dietetics	\$110	\$80	\$210	\$170	<p>Telehealth appointments available and are charged at initial and standard in-clinic service rate.</p> <p>Longer appointments are available at clinician's discretion.</p> <p>If additional documentation time required \$27.50 per 15min.</p>
Client Contribution	\$30	\$20	\$75	\$45	
Exercise Physiology	\$110	\$80	\$210	\$170	
Client Contribution	\$30	\$20	\$75	\$45	
Living Well	-	-	-	\$107	
Client Contribution	-	-	-	-	
Massage*	\$100	\$60	\$165	\$135	
Client Contribution	\$30	\$20	\$60	\$45	
Music Therapy	\$110	\$70	\$210	\$165	
Client Contribution	\$30	\$20	\$75	\$45	
Occupational Therapy	\$110	\$80	\$420	\$165	
Client Contribution	\$30	\$20	\$135	\$45	
Personal Training*	-	\$50	-	\$115	
Client Contribution	-	\$15	-	\$30	
Physiotherapy	\$100	\$75	\$210	\$165	
Client Contribution	\$30	\$20	\$75	\$45	
Podiatry*	\$105	\$80	\$220	\$170	
Client Contribution	\$30	\$20	\$75	\$45	
Social Work	\$95	\$70	\$200	\$140	
Client Contribution	\$12	\$12	\$15	\$15	
Speech Therapy	\$240	\$110	\$340	\$190	
Client Contribution	\$35	\$25	\$60	\$45	

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General ECH Pricing Information

Prices and GST

Prices are effective from 26 February 2024 and are subject to change. All prices in this price list exclude GST. All prices are for services delivered directly by ECH to individual members of the public and are GST free if delivered as part of a Home Care Package (HCP). GST may apply where not Government funded, such as Garden Maintenance and Domestic Assistance.

Standard Service Hours and Service Time Frames

ECH provides services between 7am to 8pm Monday to Friday except where otherwise specified. To ensure all ECH clients receive quality care, all services are scheduled within a one-hour time frame between the days and times shown for each service. Services can be arranged outside of the standard service hours and on Public Holidays, upon request, at an additional cost. If your appointment time extends over the duration of the booked appointment time, please note you will be charged in extra 30-minute increments.

Domestic Assistance services will be provided within a one-hour time frame regardless of day, with a minimum charge of one-hour regardless of appointment length.

Public Holidays

Public Holidays will be charged at a higher Public Holiday rate except where specified otherwise. Not all services are available on Public Holidays, such as Garden Maintenance.

Bookings and Cancellations

ECH applies a strict bookings and cancellations policy. Bookings and cancellations are essential for all services including appointments, exercise classes and events. Notification of cancellation is required at least 24 hours in advance of the scheduled appointment, group program, event or service. Where timely cancellation is not received, the full price may be applied. If you need to attend to an unplanned hospitalization, medical emergency or family emergency you will not be charged.

Specific Pricing Information

Specific pricing information may apply to individual services and are detailed on the relevant service description in this price list.