

# Client Price List

Commonwealth Home Support Programme (CHSP)

Effective 1 January 2025



## Home Services

Service and Standard Hours	Standard		Out of Hours		Saturday		Sunday		Public Holidays		Additional Info
	30 min	60 min	30 min	60 min	30 min	60 min	30 min	60 min	30 min	60 min	
<b>Domestic Assistance</b> Mon-Fri 9am to 5pm	-	\$82	-	\$90	-	\$110	-	\$128	-	\$150	\$1.25 per kilometre for travel
Client Contribution	-	\$17.50	-	\$20	-	\$20	-	\$20	-	\$20	
<b>Personal Care and Support</b> Mon-Fri 7am to 8pm	\$65	\$82	\$70	\$90	\$90	\$110	\$106	\$128	\$112	\$150	\$1.25 per kilometre for travel
Client Contribution	\$10	\$17.50	\$12	\$20	\$12	\$20	\$12	\$20	\$12	\$20	
<b>Nursing Services</b> Mon-Fri 8am to 6pm	\$100	\$145	\$116	\$165	\$130	\$191	\$155	\$225	\$164	\$266	A nursing assessment may be required
Client Contribution	\$15	\$20	\$15	\$20	\$15	\$20	\$15	\$20	\$15	\$20	

## Respite Services

Service	Standard Rate	Client Contribution
<b>Day Program</b> Mon-Fri plus Public Holidays 9:30am to 3:30pm	\$200	\$27
<b>ECH Bus Transport - 2 way</b>	\$32 per day	\$14
<b>ECH Bus Transport - 1 way</b>	\$16 per day	\$7

# Client Price List

Commonwealth Home Support Programme (CHSP)

Effective 1 January 2025



## Community Connections

Service	Standard Rate	Client Contribution	Additional Info
<b>Get Connected</b>	\$50 per event	\$5	All participants are required to complete an ECH assessment prior to attending. For more details on the current schedule, please visit <a href="http://ech.asn.au/events">ech.asn.au/events</a> . *Includes morning tea, lunch and any applicable entrance fees.
<b>Standard ECH Event</b>	\$120	\$25	
<b>Premium ECH Event</b>	\$185	\$50	
<b>Bus Trips</b>	\$185 per day*	\$50	

## Wellness Services

Service	45 minute Class		Initial Assessment	
	Standard Rate	Client Contribution	Standard Rate	Client Contribution
<b>Allied Health Group Programs</b> Balance, Boxercise, Chi Ball, Circuit, Conditioning, Core Strength, Strong and Stable, Open Gym, Tai Chi, Neurological Rehabilitation	\$15	\$15	\$115	\$32.50
Talkback/Speech	\$13	\$13	\$115	\$32.50
Strength For Life	\$12	\$12	\$65	\$32.50

# Client Price List

Commonwealth Home Support Programme (CHSP)

Effective 1 January 2025



## Allied Health Services

Service	Initial Consult	Standard Consult	Long Consult	Initial Home	Standard Home	Long Home
Podiatry, Physiotherapy, Exercise Physiology, Dietetics, Music Therapy, Occupational Therapy, Social Work	\$115	\$85	\$115	\$280	\$180	\$220
Client Contribution	\$32.50	\$23	\$32.50	\$80	\$52.50	\$67
Speech Pathology	\$260	\$120	\$240	\$375	\$220	\$240
Client Contribution	\$40	\$30	\$40	\$80	\$52.50	\$67
Massage	\$105	\$65	\$105	\$175	\$145	\$175
Client Contribution	\$32.50	\$23	\$32.50	\$65	\$52.50	\$65
Personal Training*	-	\$50	\$80	-	\$115	-
Client Contribution	-	\$15	\$24	-	\$30	-
Occupational Therapy Home Assessment	\$480	-	-	-	-	-
Client Contribution	\$145	-	-	-	-	-
Telehealth Appointment	Charged at standard in-clinic service rate					

Additional documentation will be charged at \$27.50 per 15 min.

# Client Price List

Commonwealth Home Support Programme (CHSP)

Effective 1 January 2025



## General ECH Pricing Information

### Prices and GST

Prices are effective from 1 January 2025 and are subject to change. All prices in this price list exclude GST. All prices are for services delivered directly by ECH to individual members of the public and are GST free if delivered as part of a Home Care Package (HCP). GST may apply where not Government funded, such as Garden Maintenance and Domestic Assistance.

### Standard Service Hours and Service Time Frames

ECH provides services between 7am to 8pm Monday to Friday except where otherwise specified. To ensure all ECH clients receive quality care, all services are scheduled within a one-hour time frame between the days and times shown for each service. Services can be arranged outside of the standard service hours and on Public Holidays, upon request, at an additional cost. If your appointment time extends over the duration of the booked appointment time, please note you will be charged in extra 30-minute increments.

Domestic Assistance services will be provided within a one-hour time frame regardless of day, with a minimum charge of one-hour regardless of appointment length.

### Public Holidays

Public Holidays will be charged at a higher Public Holiday rate except where specified otherwise. Not all services are available on Public Holidays, such as Garden Maintenance.

### Bookings and Cancellations

ECH applies a strict bookings and cancellations policy. Bookings and cancellations are essential for all services including appointments, exercise classes and events. Notification of cancellation is required at least 24 hours in advance of the scheduled appointment, group program, event or service. Where timely cancellation is not received, the full price may be applied (excluding exercise classes). If you need to attend to an unplanned hospitalisation, medical emergency or family emergency you will not be charged.