

Client Price List



Home Care Package
Effective 1 January 2025

Home Services

| Service and Standard Hours | Standard | | Out of Hours | | Saturday | | Sunday | | Public Holidays | | Additional Info |
|---|----------|--------|--------------|--------|----------|--------|--------|--------|-----------------|--------|--|
| | 30 min | 60 min | 30 min | 60 min | 30 min | 60 min | 30 min | 60 min | 30 min | 60 min | |
| Garden Maintenance (HCP only) Mon-Fri 8am to 4:30pm | - | \$87 | - | - | - | - | - | - | - | - | \$22 per half trailer load \$44 per full trailer load |
| Domestic Assistance Mon-Fri 9am to 5pm | - | \$82 | - | \$90 | - | \$110 | - | \$128 | - | \$150 | \$1.25 per kilometre for travel |
| Personal Care and Support Mon-Fri 7am to 8pm | \$65 | \$82 | \$70 | \$90 | \$90 | \$110 | \$106 | \$128 | \$112 | \$150 | \$1.25 per kilometre for travel |
| Nursing Services Mon-Fri 8am to 6pm | \$100 | \$145 | \$116 | \$165 | \$130 | \$191 | \$155 | \$225 | \$164 | \$266 | A nursing assessment may be required. |

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Home Care Package Management

| Service | Level 1 | | Level 2 | | Level 3 | | Level 4 | |
|---------------------------|------------|-------------|------------|-------------|------------|-------------|------------|-------------|
| | Daily Rate | Annual Rate | Daily Rate | Annual Rate | Daily Rate | Annual Rate | Daily Rate | Annual Rate |
| Care Management | \$4.69 | \$ 1,711.85 | \$10.27 | \$3,748.55 | \$22.36 | \$8,161.40 | \$33.93 | \$12,384.45 |
| Package Management | \$2.05 | \$748.25 | \$4.71 | \$1,719.15 | \$9.57 | \$3,493.05 | \$14.23 | \$5,193.95 |

Community Connections

| Service | Standard Rate | Additional Info |
|---------------------------|----------------|---|
| Get Connected | \$50 per event | All participants are required to complete an ECH assessment prior to attending. For more details on the current schedule, please visit ech.asn.au/events . Bookings are essential. *Includes morning tea, lunch and any applicable entrance fees. |
| Standard ECH Event | \$120 | |
| Premium ECH Event | \$185 | |
| Bus Trips | \$185 per day* | |

Respite Services

| Service | Standard Rate | Additional Info |
|--|---------------|---------------------------------------|
| Day Program Mon-Fri plus Public Holidays 9:30am to 3:30pm | \$200 | Transport 2 way \$32 1 way \$16 |

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Wellness Services

| Service | 45 min Class | | Additional Info | | | |
|---|--|------------------|---|--------------|---------------|-----------|
| Allied Health Group Programs Balance, Circuit, Conditioning, Core Strength, Strong and Stable, Tai Chi, Neurological Rehabilitation | \$15 | | To join an Allied Health Group Program you will need an ECH Exercise Physiologist Initial Assessment for \$115. *Strength for Life assessment \$65 | | | |
| Talkback/Speech | \$13 | | | | | |
| Strength For Life* | \$12 | | | | | |
| Service | Initial Consult | Standard Consult | Long Consult | Initial Home | Standard Home | Long Home |
| Podiatry, Physiotherapy, Exercise Physiology, Dietetics, Music Therapy, Occupational Therapy, Social Work | \$115 | \$85 | \$115 | \$280 | \$180 | \$220 |
| Speech Pathology | \$260 | \$120 | \$240 | \$375 | \$220 | \$240 |
| Massage | \$105 | \$65 | \$105 | \$175 | \$145 | \$175 |
| Telehealth Appointment | Charged at standard in-clinic service rate | | - | - | - | - |
| Occupational Therapy Home Assessment | \$480 | - | - | - | - | - |

Additional documentation will be charged at \$27.50 per 15 min.

General ECH Pricing Information

Prices and GST

Prices are effective from 1 January 2025 and are subject to change. All prices in this price list exclude GST. All prices are for services delivered directly by ECH to individual members of the public and are GST free if delivered as part of a Home Care Package (HCP). GST may apply where not Government funded, such as Garden Maintenance and Domestic Assistance.

Standard Service Hours and Service Time Frames

ECH provides services between 7am to 8pm Monday to Friday except where otherwise specified. To ensure all ECH clients receive quality care, all services are scheduled within a one-hour time frame between the days and times shown for each service. Services can be arranged outside of the standard service hours and on Public Holidays, upon request, at an additional cost. If your appointment time extends over the duration of the booked appointment time, please note you will be charged in extra 30-minute increments.

Domestic Assistance services will be provided within a one-hour time frame regardless of day, with a minimum charge of one-hour regardless of appointment length.

Public Holidays

Public Holidays will be charged at a higher Public Holiday rate except where specified otherwise. Not all services are available on Public Holidays, such as Garden Maintenance.

Bookings and Cancellations

ECH applies a strict bookings and cancellations policy. Bookings and cancellations are essential for all services including appointments, exercise classes and events. Notification of cancellation is required at least 24 hours in advance of the scheduled appointment, group program, event or service. Where timely cancellation is not received, the full price may be applied (excluding exercise classes). If you need to attend to an unplanned hospitalisation, medical emergency or family emergency you will not be charged.