

Client Price List

Home Care Package
Effective 1 August 2025



Home Services

Service and Standard Hours	Standard		Out of Hours		Saturday		Sunday		Public Holidays		Additional Info
	30 min	60 min	30 min	60 min	30 min	60 min	30 min	60 min	30 min	60 min	
Garden Maintenance (HCP only) Mon-Fri 8am to 4:30pm	-	\$92	-	-	-	-	-	-	-	-	\$22 per half trailer load \$44 per full trailer load
Domestic Assistance Mon-Fri 9am to 5pm	-	\$87	-	\$95	-	\$116	-	\$135	-	\$158	\$1.30 per kilometre for travel
Personal Care and Support Mon-Fri 7am to 8pm	\$69	\$87	\$74	\$95	\$95	\$116	\$112	\$135	\$118	\$158	\$1.30 per kilometre for travel
Nursing Services Mon-Fri 8am to 6pm	\$105	\$153	\$122	\$173	\$137	\$201	\$163	\$237	\$173	\$280	A nursing assessment may be required.

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Home Care Package Management

Service	Level 1		Level 2		Level 3		Level 4	
	Daily Rate	Annual Rate	Daily Rate	Annual Rate	Daily Rate	Annual Rate	Daily Rate	Annual Rate
Care Management	\$4.69	\$ 1,711.85	\$10.27	\$3,748.55	\$22.36	\$8,161.40	\$33.93	\$12,384.45
Package Management	\$2.67	\$974.55	\$6.12	\$2,233.80	\$12.44	\$4,540.60	\$18.50	\$6,752.50

Community Connections

Service	Standard Rate	Additional Info
Get Connected	\$53 per event	All participants are required to complete an ECH assessment prior to attending. For more details on the current schedule, please visit ech.asn.au/events . Bookings are essential. *Includes morning tea and lunch.
Standard ECH Event	\$126	
Premium ECH Event	\$195	
Bus Trips	\$195 per day*	

Respite Services

Service	Standard Rate	Additional Info
Day Program Mon-Fri plus Public Holidays 9:30am to 3:30pm	\$250	Transport 2 way \$34 1 way \$17

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Wellness Services

Service	45 min Class		Additional Info			
Allied Health Group Programs Balance, Circuit, Conditioning, Core Strength, Strong and Stable, Tai Chi, Neurological Rehabilitation	\$16		To join an Allied Health Group Program you will need an ECH Exercise Physiologist Initial Assessment for \$121. *Strength for Life assessment \$70			
Talkback/Speech	\$14					
Strength For Life*	\$14					
Service	Initial Consult	Standard Consult	Long Consult	Initial Home	Standard Home	Long Home
Podiatry, Physiotherapy, Exercise Physiology, Dietetics, Music Therapy, Occupational Therapy, Social Work	\$121	\$90	\$121	\$294	\$189	\$231
Speech Pathology	\$273	\$126	\$252	\$394	\$231	\$252
Massage	\$111	\$69	\$111	\$184	\$153	\$184
Telehealth Appointment	Charged at standard in-clinic service rate		-	-	-	-
Occupational Therapy Home Assessment	\$504	-	-	-	-	-

Additional AHP/RN/EN Document time to be charged at \$30.25 per 15 min.

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General ECH Pricing Information

Prices and GST

Prices are effective from 1 August 2025 and are subject to change. All prices in this price list exclude GST. All prices are for services delivered directly by ECH to individual members of the public and are GST free if delivered as part of a Home Care Package (HCP). GST may apply where not Government funded, such as Garden Maintenance and Domestic Assistance.

Standard Service Hours and Service Time Frames

ECH provides services between 7am to 8pm Monday to Friday except where otherwise specified. To ensure all ECH clients receive quality care, all services are scheduled within a one-hour time frame between the days and times shown for each service. Services can be arranged outside of the standard service hours and on Public Holidays, upon request, at an additional cost. If your appointment time extends over the duration of the booked appointment time, please note you will be charged in extra 30-minute increments.

Domestic Assistance services will be provided within a one-hour time frame regardless of day, with a minimum charge of one-hour regardless of appointment length.

Public Holidays

Public Holidays will be charged at a higher Public Holiday rate except where specified otherwise. Not all services are available on Public Holidays, such as Garden Maintenance.

Bookings and Cancellations

ECH applies a strict bookings and cancellations policy. Bookings and cancellations are essential for all services including appointments, exercise classes and events. Notification of cancellation is required at least 24 hours in advance of the scheduled appointment, group program, event or service. Where timely cancellation is not received, the full price may be applied (excluding exercise classes). If you need to attend to an unplanned hospitalisation, medical emergency or family emergency you will not be charged.