Commonwealth Home Support Program (CHSP) CLIENT PRICE LIST

Effective 1 November 2026

HOME SERVICES

Domestic Assistance

Services include:

- Unaccompanied shopping
- Ironing
- Laundry (stripping and re-making bed, loading/unloading washing machine, hanging up and/or bringing in from line, folding washing –time dependent)
- Basic cleaning of main areas:
  - A light vacuum/sweep/mop of floors without moving any furniture.
  - Wiping down of bench top surfaces (kitchen, bathroom and laundry) and cleaning around heavy items without moving them.
  - Light dusting of windowsills.

Day and Time	Hourly Rate (minimum charge of 1 hour)	Supplies
Monday-Friday 9am-5pm	$20	Utilises clients' own cleaning equipment and products.

Garden Maintenance

Services include:

- Basic gardening service to mow lawn, trim lawn edges, blower vac debris from mowing lawn, light trimming of bushes obstructing important walkways, whipper snip or spray of weeds, dispose of green waste in clients own green bin.

Day and Time	Hourly Rate
Monday-Friday 9am-5pm	$19

Personal Care and Support

Services include:

- Washing hair
- Shaving
- Bathing or showering
- Assistance with dressing/undressing
- Assistance with attending appointments
- Shopping or social outings
- Respite at home
- Individual Social Support – Living Well
- Individual Social Support – Dementia Support

Day and Time	Hourly Rate	30min Rate
Monday-Friday 7am-8pm	$20	$10

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HOME SERVICES

Nursing Services

Services include:

- Support with chronic diseases
- Medication management and administration
- Wound management and care
- Diabetes assessment and support including blood glucose testing
- Behavioural support
- Dementia assessment and support to both the person living with dementia and carer/s
- Monitoring including blood pressure, urinalysis and oxygen levels
- General health assessments and reviews
- Assessment of and education on stomas
- Nutrition assessment, education and support
- Continence assessment and advice
- Catheter care
- Pain assessment, management and support
- Access to a qualified nursing team for End of Life, Complex Care and Dementia

Day and Time	Hourly Rate	30min Rate
Monday-Friday 8am-6pm	$22	$17
Nursing Assessment	$34	

RESPITE SERVICES

Day Programs

Service	Client Contribution
Monday-Friday (excluding Public Holidays) 9.30am - 3.30pm	$30
ECH Bus Transport – 1 way	$9
ECH Bus Transport – 2 way	$18

Community Connections

Service	Client Contribution
Social Event/Bus Trip Standard	$63
Social Event/Bus Trip Premium	$74
Social Event/Bus Trip Platinum	$90
Get Connected Social Group	$7

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WELLNESS SERVICES

Allied Health – Group Programs

Allied Health Group Programs	Rate
Balance	$17
Circuit	$17
Conditioning	$17
Core Strength	$17
Neurological Rehabilitation	$17
Strong & Stable	$17
Tai Chi	$17
Talkback/Speech	$20

To join an Allied Health Group Program, you will need an ECH Initial Assessment.

Strength For Life	Rate
Strength For Life group program/class	$15
Initial Assessment	$37

Allied Health

Service	In-Clinic Rate		In-Home Rate	
	Initial / Long Consultation	Standard Consult	Initial / Long Consultation	Standard Consult
Dietetics Exercise Physiology Music Therapy Occupational Therapy Physiotherapy Podiatry Social Work	$37	$26	$82	$64
Massage	$37	$26	$78	$64
Personal Training	-	$20	-	$40
Speech Therapy	$44	$34	$82	$64
Telehealth	Charged at initial and standard in-clinic service rate			

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GENERAL ECH PRICING INFORMATION

Cancellation Policy

ECH maintains a booking and cancellations policy. Bookings are essential for all services, including individual appointments, exercise classes, group programs, and events . To avoid incurring charges, cancellations must be made at least 48 hours in advance of the scheduled service. If notice is not provided within this timeframe, the full-service fee may apply. Exceptions may apply. This cancellation policy does not apply to exercise classes, which may be cancelled at any time without charge.

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Although funding for specific ECH services has been provided by the Australian Government under the Commonwealth Home Support Program (CHSP), the material contained herein does not necessarily represent the views or policies of the Australian Government.